



FREE LIVE WORKSHOP • 1 HOUR

Risk Transfer & Insurance Basics

A 1-Hour Primer



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CITIES, COUNTIES & RISK POOLS **TRUST EVIDENT**



Risk & Insurance for Vendors,
Contractors, Consultants & Special
Event Organizers/Sponsors,
including Certificates & Endorsements

sedgwick 

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Welcome

Agenda

1. Risk Management
2. Contractual Risk Transfer
3. Insurance Coverage
4. Certificates of Insurance & Endorsements
5. Special Events
6. Recap



Risk & Risk Management

What is Risk Management?

Forecasting and evaluating financial risks, together with the identification of procedures to avoid or minimize their impact

Vicarious Liability (...a legal doctrine)

When one party is held partially responsible for the actions of another party:

e.g. Public Agency may be alleged to be responsible for the negligent acts of a contractor, consultant, vendor, or special event organizer/sponsor on Public Agency property



Risk Assessment

- Evaluate the level of risk of each project/activity
 - Look for risky activities involving:

children ♦ large crowds ♦ electrical voltage ♦ water ♦ heights
subsurface activities ♦ pyrotechnics ♦ alcohol ♦ etc.
- Potential liabilities have limited relationship to the \$ amount of the agreement/work. Even with a small-dollar contract, exposures could result in significant loss
- Build the contract indemnity and insurance requirements based on an accurate risk evaluation



Techniques of Risk

Avoid

- Avoidance is almost impossible when the Public Agency needs to continue to operate

Control

- The practice of risk control includes
 - Loss prevention (reducing the frequency)
 - Loss reduction (reducing the severity)

Transfer!



- Transfer some of the risk to another party who has the most knowledge and control of the service, work, activities

Finance

- Insure it or retain and pay for losses





Contractual Risk Transfer (“CRT”)

Contractual Risk Transfer

Transfer some of the Public Agency's risk of loss to the party that's in the best position to control the risk associated with the work/activities:

Transfers

- *Financial Burden*
- *Legal Responsibility*

To another party

- *Who has better knowledge of the risk*
- *Who can better control risk*



Risk Transfer Conditions / Contracts



Leases



Permits



Purchase
Orders



Professional
Services



Construction
Contracts



Maintenance
and services



Special Events



Facility
Rentals



...and more



Risk Transfer - Three Main Actions

- Executed Contract Agreement
- Evidence of satisfactory insurance
 - Certificate of Insurance with all required coverages
- Evidence of modified coverage
 - Endorsements providing:
 - Additional Insured coverage;
 - Primary and Non-Contributory;
 - Waiver of Subrogation, etc.





Insurance Coverage

Insurance Clauses in the Contract

- Specifies the types and limits of insurance required of the vendor
...the Vendor may not be aware of what they need for their scope operations
- Insurance is the “collateral” for the Indemnification. It ensures availability of funds to support the indemnification assumed by the Vendor in the contract agreement
- Outlines expectations to Vendor for
 - Insurance coverages, limits and endorsements;
 - Subcontractors (pass through);
 - Policy cancellation...thus, if endorsements are correct, responsibility is transferred to Vendor rather than the Public Agency



Insurance Coverages

Typically required coverages:

- Commercial General Liability - business operations coverage
- Automobile Liability - vehicle operation coverage
- Workers' Compensation & Employer's Liability - employee injury coverage

Ancillary coverages:

- Professional Liability - licensed professional services
- Cyber Liability/Tech E&O - technology services, hardware, and/or software
- Builders Risk / Installation Floater - new building construction / other construction
- Other coverages may need to be required based on scope



Excess Liability and Umbrella Liability

- **Primary or “Underlying” Insurance Coverage +**

- Commercial General Liability
- Automobile Liability

If the following insurance coverages are included in the Excess or Umbrella Liability, the Vendor’s Insurance Broker should provide confirmation of such in writing:

- Employer’s Liability
- Professional Liability
- Cyber Liability
- Other coverage types...



Excess/Umbrella Liability

Add the limits of the Excess or Umbrella Liability policy to the primary (“underlying”) policy limits to arrive at the total limits of coverage





Certificates of Insurance

COI Details

“THIS CERTIFICATE IS ISSUED AS A MATTER OF **INFORMATION ONLY** AND **CONFERS NO RIGHTS** UPON THE CERTIFICATE HOLDER.

THIS CERTIFICATE **DOES NOT** AFFIRMATIVELY OR NEGATIVELY **AMEND, EXTEND OR ALTER** THE COVERAGE AFFORDED BY THE POLICIES BELOW.

THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.”

ACORD®		CERTIFICATE OF LIABILITY INSURANCE		DATE (MM/DD/YYYY)		
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).						
PRODUCER		CONTACT NAME: _____ PHONE (A/C No. Ext): _____ FAX (A/C No): _____ E-MAIL ADDRESS: _____ INSURER(S) AFFORDING COVERAGE: _____ NAIC # _____ INSURER A: _____ INSURER B: _____ INSURER C: _____ INSURER D: _____ INSURER E: _____ INSURER F: _____				
INSURED						
COVERAGES		CERTIFICATE NUMBER:		REVISION NUMBER:		
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.						
INVT LTR	TYPE OF INSURANCE	ADDITIONAL	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
☐	COMMERCIAL GENERAL LIABILITY					EACH OCCURRENCE \$
☐	CLAIMS-MADE ☐ OCCUR					DAMAGE TO RENTED PREMISES (EA occurrence) \$
☐						MED EXP (Any one person) \$
☐	GEN'L AGGREGATE LIMIT APPLIES PER:					PERSONAL & ADV INJURY \$
☐	POLICY ☐ PRO- TECT ☐ LOC					GENERAL AGGREGATE \$
☐	OTHER:					PRODUCTS - COM/PROP AGG \$
☐	AUTOMOBILE LIABILITY					COMBINED SINGLE LIMIT (EA accident) \$
☐	ANY AUTO					BODILY INJURY (Per person) \$
☐	OWNED AUTOS ONLY					BODILY INJURY (Per accident) \$
☐	SCHEDULED AUTOS					PROPERTY DAMAGE (Per accident) \$
☐	HIREO AUTOS ONLY					
☐	NON-OWNED AUTOS ONLY					
☐	UMBRELLA LIAB					EACH OCCURRENCE \$
☐	EXCESS LIAB					AGGREGATE \$
☐	DIED ☐ RETENTION \$					
☐	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY					PER STATUTE ☐ OTHER ☐
☐	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/INSURER EXCLUDED? (Mandatory in NH)	Y/N	N/A			E.L. EACH ACCIDENT \$
☐	If yes, describe under DESCRIPTION OF OPERATIONS below					E.L. DISEASE - EA EMPLOYER \$
☐						E.L. DISEASE - POLICY LIMIT \$
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)						
CERTIFICATE HOLDER				CANCELLATION		
				SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.		
				AUTHORIZED REPRESENTATIVE		
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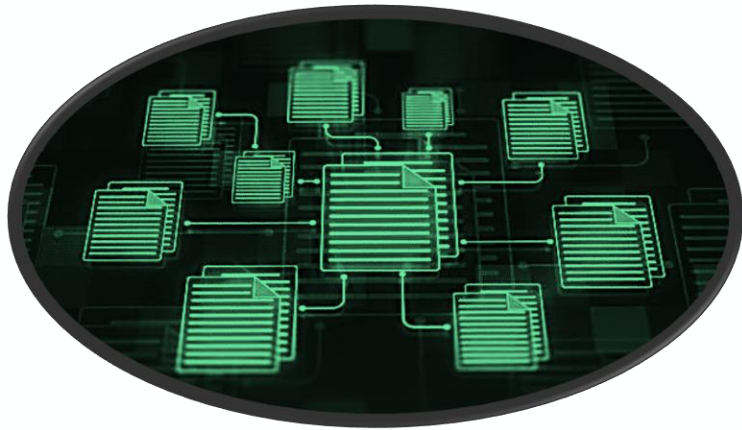
“IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) **must be endorsed**. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies **may require an endorsement**. A statement on this certificate **does not confer rights** to the certificate holder in lieu of such endorsement(s).”



Certificates of Insurance (“COI”)

- Provides the list of policies in force
- Provides the inception and expiration dates of each line of coverage
- Provides *information only* as of the date of issuance
- The Certificate of Insurance alone *does not* provide any of the extended coverages that may be required by the insurance requirements, separate endorsements *must* be provided





Endorsements

Endorsements

- Separate documents provided in addition to the Certificate of Insurance
 - Changes an insurance policy to add, delete, or modify coverage or policy terms
 - Can be provided in the following formats:
 - Standard issue forms from the Insurance Services Office (ISO);
 - Custom endorsements drafted by the insurance carrier;
 - Policy document pages (“blanket coverage”)
 - Coverage required under an endorsement (or policy pages) can be noted on the Certificate of Insurance, but separate endorsements **must** also be provided
- ❖ *Beware of custom endorsements/documents that may add exclusions or other limitations of coverage*



Endorsements - What to Watch for

Endorsement language can vary, is ever-changing, and can include limitations and non-standard exclusions.

Watch for:

- Coverage is only limited to the amount of contract or what is required by contract (Limit of Liability)
- Coverage is limited to the **sole** negligence of the Vendor
- Coverage limited to Ongoing Operations only
(if construction, a Completed Operations endorsement is also needed)
- Coverage exclusions



Additional Insured Endorsements

- Provide the following benefits to the Public Agency
 - Claim Investigation: To determine if the City/Town is “liable” (breached duty)
 - Legal Representation: Attorney to act on the City/Town’s behalf to investigate or answer lawsuit
 - Insurance policy becomes the City/Town’s insurance policy
 - Payment of Damages
- Standard Insurance Services Office (“ISO”) forms provide coverage for
 - Ongoing Operations - CG 20 10 or CG 20 26
 - Provides coverage for the period in which the work is being performed
 - Completed Operations - CG 20 37
 - Provides coverage after construction work is completed



Other Endorsements

- Waiver of Subrogation (Right to Recover)
 - Vendor's insurance carrier gives up its right to recover damages from the City/Town
- Primary and Non-Contributory
 - Vendor's insurance will respond to a claim first/initially, the City/Town's insurance "will be excess"
 - City/Town's insurance shall not contribute to the claim or settlement
- Notice of Cancellation*
 - 30 Days Notice of Cancellation
 - Modification of coverage
 - Non-renewal

****Many carriers do not provide Notice of Cancellation to anyone other than the first Named Insured and will not provide an endorsement.***

Recommend contract agreement language that automatically obligates the Vendor to provide notice of cancellation to the Public Agency if the Vendor's carrier will not provide notice.





Special Events

Special Events

Applicant Organized/Sponsored Events:

- Ensure a Public Agency agreement or permit that includes indemnity and insurance requirements is executed by the Special Event Organizer/Sponsor
- CGL insurance coverage limits vary based on the event activities (a risk evaluation of activities should be completed)
- *Liquor Liability should be required if alcohol is served, sold, or present*
- Other insurance coverage types may be needed (e.g. Automobile Liability, etc.)



Recap

01

Elements

Executed contract

Certificate of
Insurance

Policy endorsements



02

Requirements

Be thoughtful
about reducing or
waiving
insurance
requirements.

These are
business
decisions of the
Public Agency

03

Recordkeeping

Have good
recordkeeping
processes

Retain all
communications



04

Process

There are many
details and moving
parts.

It takes time to get
comfortable with this
process.

Do your best



Contact



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